

July 15, 2019

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report  
June 2019**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> enclosed are five copies of the Arrearage Management Program monthly report for June 2019. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosure

cc: Docket 4651 Service List  
Christy Hetherington, Esq.  
Kevin Lynch, Division

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid).

## Arrearage Management Program Report 2019

### GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	3,599
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	3,822
New Enrollments that were "transferred plans"	14	15	18	18	19	13	97
Customers Removed - Complete	19	17	16	6	221	191	470
Customers Removed - Defaulted	442	366	279	285	321	233	1,926
Customers Removed - Cancelled	52	40	53	64	90	94	393
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334,048	\$394,512	\$386,637	\$2,049,620
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$4,590,322	\$4,759,787	\$3,858,248
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,071,075	\$1,068	\$179,406
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$510,340	\$2,592,598
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$114	\$120
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,363	\$1,266
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	78.34%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$4,239,023	\$5,725,051	\$6,077,133	\$4,589,765
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$206,539	\$1,315,175
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	12,850
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	1263
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.34%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	\$502,218	\$1,017,323

### ELECTRIC ONLY

	January	February	March	April	May	June	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,242
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	2,219
New Enrollments that were "transferred plans"	11	12	12	11	12	9	67
Customers Removed - Complete	12	10	11	5	136	109	283
Customers Removed - Defaulted	291	235	177	189	197	142	1,231
Customers Removed - Cancelled	36	28	39	51	67	72	293
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$280,657	\$168,156	\$1,352,894
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104	\$2,401,460
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,072
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,780	\$1,767,703
Average installment amount for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$132
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,390	\$1,397	\$1,309
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	78.21%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,708,570	\$3,611,568	\$3,768,012	\$2,952,212
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$143,639	\$152,262	\$134,050	\$851,439
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	8,310
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$103	\$100	\$100
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	300
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	2.13%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$37,028	\$232,511

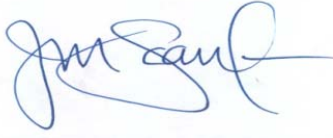
### GAS ONLY

	January	February	March	April	May	June	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,357
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	1,604
New Enrollments that were "transferred plans"	3	3	6	7	7	4	30
Customers Removed - Complete	7	7	5	1	85	82	187
Customers Removed - Defaulted	151	131	102	96	124	93	697
Customers Removed - Cancelled	16	12	14	13	23	22	100
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$106,699	\$113,855	\$118,481	\$596,726
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683	\$1,456,789
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,075	\$1,073
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$167,560	\$824,995
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$107	\$95,015	\$15,921
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,254	\$1,311	\$1,191
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	78.50%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$2,113,483	\$2,309,141	\$1,637,553
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$81,339	\$72,489	\$463,736
Total Forgiveness Credits (count)	707	713	742	829	801	748	4,540
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$102	\$97	\$102
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	963
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	10.43%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$463,190	\$762,811

## Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



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Joanne M. Scanlon

July 15, 2019

Date

**Docket No. 4651 - National Grid – Arrearage Management Program  
Service List updated 1/3/19**

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